



## Ticketing FAQ

### **How much are tickets?**

Daily tickets (1 day) are available for purchase for \$20 plus processing fees. Weekend tickets (3 days) are available for purchase for \$50 plus processing fees.

### **Team Code Information:**

To keep our events private and better protect our junior athletes participating in events this season from any "undesirable" attendees, all spectators will need to enter a TEAM CODE at the Coupon Code prompt to access and purchase admission.

### **How do I find my coupon code?**

Clubs are responsible for sharing each team's code with their spectators.

### **Are codes limited?**

There are no limitations on admission at this time for this event. Multiple passes can be purchased in one transaction.

### **Does my young child need a ticket?**

Those 9 and older need to purchase a ticket. Those 8 and younger do not need a ticket, but must enter with a ticketed adult.

### **Entry Instructions:**

Spectators and coaches must show their QR codes and ID EACH TIME they enter the building.

### **Can I share my ticket?**

No, tickets cannot be shared between individuals. Each ticket must be unique to an individual spectator. Tickets will have a first and last name assigned to the ticket. Names on tickets can be changed to another name so long as the ticket has not been scanned. Once a ticket is scanned, it is no longer viable for a name change.

### **Refund Policy:**

Submit all refund requests to [info@capitolhillvolleyball.com](mailto:info@capitolhillvolleyball.com) no later than the night before the event by 10:00 pm EST. Once a ticket is scanned, it is not assignable to any other individual or eligible for refund.

### **Can I purchase tickets onsite?**

There will be NO onsite ticket purchase. All purchases must be done online at [SportWrench.com](http://SportWrench.com)