

Ticketing FAQ

How much are tickets?

Daily tickets (1 day) are available for purchase for \$22 plus processing fees. Weekend tickets (3 days) are available for purchase for \$54 plus processing fees.

Team Code Information:

To keep our events private and better protect our junior athletes participating in events this season from any "undesirable" attendees, all spectators will need to enter a TEAM CODE at the Coupon Code prompt to access and purchase admission.

How do I find my coupon code?

Clubs are responsible for sharing each team's code with their spectators.

Are codes limited?

There are no limitations on admission at this time for this event. Multiple passes can be purchased in one transaction.

Does my young child need a ticket?

Those 10 and older need to purchase a ticket. Those 9 and younger do not need a ticket, but must enter with a ticketed adult.

Entry Instructions:

Spectators and coaches must show their QR codes and ID EACH TIME they enter the building.

Can I share my ticket?

No, tickets cannot be shared between individuals. Each ticket must be unique to an individual spectator. Tickets will have a first and last name assigned to the ticket. Names on tickets can be changed to another name so long as the ticket has not been scanned. Once a ticket is scanned, it is no longer viable for a name change.

Refund Policy:

Submit all refund requests to <u>info@capitolhillvolleyball.com</u> no later than the night before the event by 10:00 pm EST. Once a ticket is scanned, it is not assignable to any other individual or eligible for refund.

Can I purchase tickets onsite?

There will be NO onsite ticket purchase. All purchases must be done online at SportWrench.com