



## Loyalty Hotel Program Overview for Clubs | Teams

The Loyalty Program application link will be available upon completion of registration and payment of entry fees in SportWrench on Tuesday, October 1st, 2024 at 10am EST. The Loyalty Program application will close on Wednesday, October 2nd at 3pm EST.

**Loyalty Program:** This booking option is for clubs that book more rooms per team than other customers; this is usually achieved by parents taking an active role in booking their hotel reservations as part of the team block. Together, parents, athletes and coaches can easily reach the minimum room requirement.

This booking option is for clubs that book more rooms per team than other customers and are bringing 5 or more teams to the event.

<b>Requirements</b>
1. Must book and maintain status for a minimum of <u>five (5) teams</u> in the club. <u>Each team</u> must book a minimum of <u>36 room nights (12 rooms x 3 nights)</u> , regardless of changes in entry status.
2. A single USAV code must be associated with the team's requested room nights within the application.
3. You may not combine multiple teams to meet the minimum room night requirement.
4. Each team will have their own contract and each room must be booked for a 3-night minimum.

<b>Benefits</b>
1. Application can be submitted once the team is registered and entry into CHVC has been paid.
2. Clubs will receive an entry confirmation email with a link to the Loyalty Application included.
3. Ability to book before General Reservations open and access to a preferred list of properties.

## Criteria for Loyalty Programs

- 90% of the contracted room nights, based on the original number of rooms booked, must be used by each team.
- Booked rooms may be used by anyone connected to your team (parents, players, coaches, friends).
- Cancellation of team blocks not be allowed, fines and penalties will be applied.
- Strict penalties will apply if 90% pick up is compromised.
- Available rooms on a Loyalty contract cannot be used by another team in the club to comply with the Stay & Play policy for entry acceptance.
- Loyalty reservation is cancelled, without penalty, if a team does not get accepted into event.
- Non-Loyalty teams cannot use open rooms on a Loyalty contract to comply with Stay & Play policies for entry acceptance.
- All teams must pay by ACH or Credit Card on Sportwrench to be eligible for the Loyalty program. No checks will be allowed.
- Rooming List Deadline - Thursday, December 5th, 2024 at 12pm EST.

## Loyalty Program Limitations

- Loyalty teams are not eligible to receive a refund for team registration fees.
- Due to the size of room blocks at downtown properties, clubs needing a large block of rooms may be assigned to multiple hotels in order to accommodate needs.
- THS will do their very best to assist clubs in booking best options according to inventory and needs. Please note that multiple hotels may be required to accommodate the needs of your club.
- Many clubs request the same walking distance hotels, therefore separating your teams into different hotels can be advantageous.
- Team registration fees will not be refunded to Loyalty teams that withdraw from the event.
- Removing teams from the event may jeopardize your club's Loyalty status.